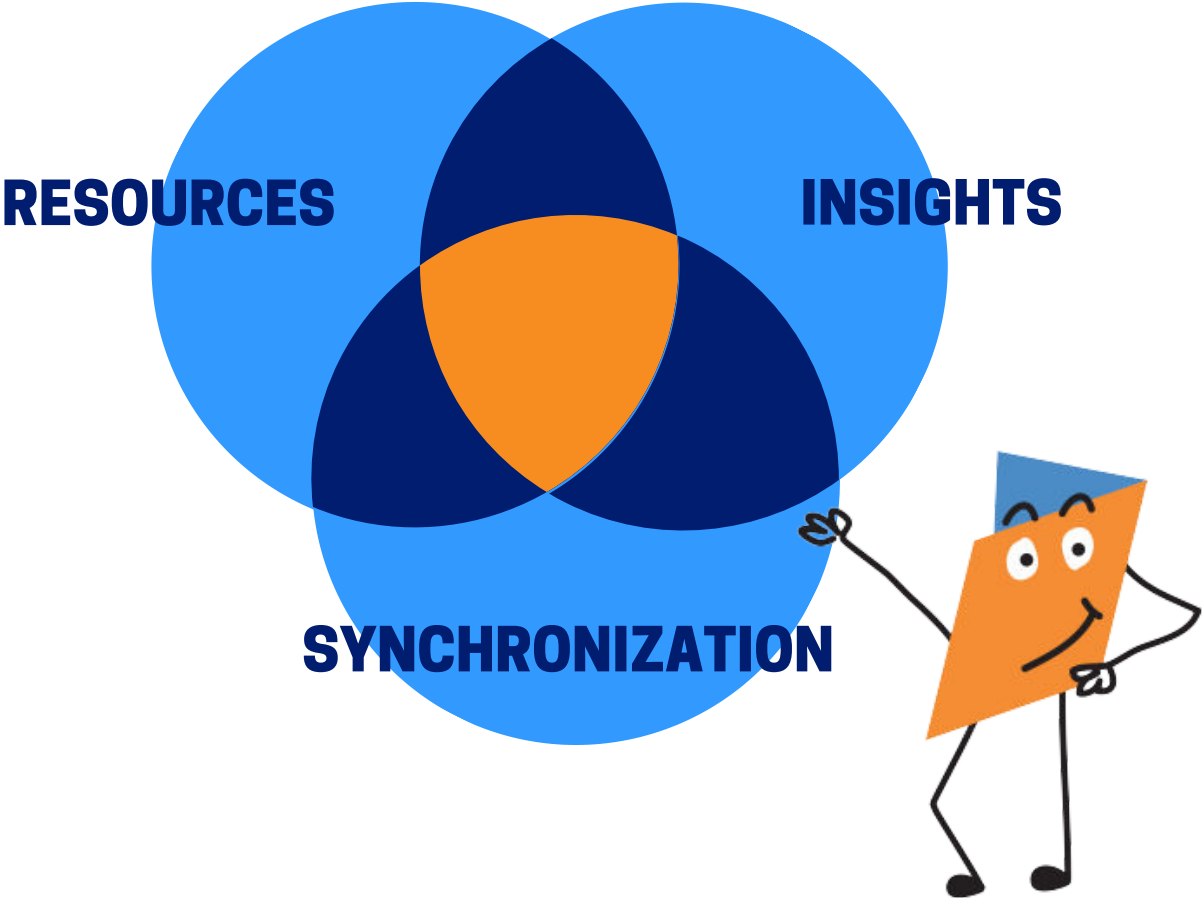


ED TECH SERVICES

LEADING A SCHOOL SHOULD BE ZEN

"The Zen Venn"



STREAMLINING A SCHOOL'S OPERATIONS

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Effectively syncing all systems allows a school to track learner progress, gather meaningful data, effectively communicate student progress, and increase available teaching and learning time by simplifying sign-on and increasing the timeliness, accuracy, and availability of information to teachers, administrators, and parents.

Staff Supported

3.5K



Students Supported

20K

Network Devices Supported

5.6K

Customer Satisfaction

99.97%

Tickets Closed Monthly

1.4K+

Average Ticket Response

35 min.

WHY CTS?

CTS employs school teachers with deep experience managing school and classroom systems over decades. We know how schools work and how to set up systems so they grow with you instead of routinely re-engineering. That's a backdrop you don't get by parsing out objectives to individual software vendors or from non-education focused IT firms.

A TYPICAL PARTNERSHIP

Student Information System (SIS): (2) runs of storing grades and support for end of year compliance reports and c) provide basic troubleshooting for rostering, grading, and attendance issues

Learning Management Systems (LMS): basic troubleshooting of systems and rostering issues

Single Sign On (SSO) systems: platform management for existing software integrations. Work with 3rd party provider to resolve rostering issues

Lottery: Back-end system support for annual lottery process

Helpdesk collaboration: Work with helpdesk/professional services as an intermediary to resolve integration issues

Schedule: Advisory to the school leadership team on schedule

Messaging/remind: Basic troubleshooting of student data and integration rostering issues with school messaging system / remind

Existing integrations: Ensure all relevant systems with established integrations continue to successfully sync

Standalone applications: Roster support for standalone applications

Onsite training: (X) days of onsite training per curriculum year

Tracking: All systems issues will be tracked centrally via CTS' ticketing system. Ticketing portal for customer access is available.

